



Student Orientation

Step 5: Need help? Meet our student resources and where to go for help.

Video script text (rev. 7-18-16)

We have walked through some of the basics of the SU Student Portal in Orbund and Moodle—our online learning environment. However, you may still have questions about how to use specific features and want to know what to do if you have a question. This video will show you how to access additional resources that are available to you as a student.

You can learn more about Moodle by visiting the SU Tech Support **Tutorial: How to Use Moodle Features** for academic students. To access this tutorial, simply login to the [SU Student Portal through Orbund](#) and click on the **Tutorial: Moodle Features** link on the right-hand side of the **Dashboard**.

This short tutorial contains how-to videos and instructions pertaining to specific features in our online courses. Check your class syllabus for a list of features that you should be familiar with before the start of the semester. Then click on the links to those features in this tutorial to learn more about them.

In addition to a how-to video, each section of the tutorial also includes a challenge exercise to help you practice using Moodle features. Many of these exercises can be completed in the **Moodle Sandbox** course. You can **access the Moodle Sandbox from either the SU 101 Student Orientation course for new students, or SU 102 Register for the Upcoming Semester class for returning students.**

Refer back to this tutorial at the start of each semester, or whenever you have a Moodle features question.

You may remember from an earlier video that **the list of links under General Information on your Dashboard in the Student Portal** gives you access to other important information, such as the **Academic Calendar** and other **academic policies** listed on the SU website. You will also see a link to **Student Services**, where you can find additional information and resources for students.

If you need technical help, **SU Tech Support** is available to assist you. To contact SU Tech Support, **visit the SU Tech Support website at: summituniversity.org/techsupport**. Here you can **search the Knowledge Base** for solutions to commonly asked questions about registration, textbooks, Orbund, Moodle and more, as well as contact SU Tech Support directly by **opening a customer support ticket**.

If you have **specific questions about your transcript, course enrollment, or invoice and payments**, please email the SU Registrar at **registrar@SummitUniversity.org**.